RU INSTITUTE

The training is done.
The same problems keep returning.

Building human capability through building human capacity.

The same questions. The same mistakes. The decisions that keep coming back to you. These are familiar learning and capability problems. We trace what people need to become capable of doing, identify the capacity they need to develop, and design the learning around it.

LEARNING TRANSFER & ASSESSMENT

"They completed the course. We still have to step in."

People can repeat the information. Applying it to a difficult customer, an unfamiliar situation, or a decision with consequences is still uneven.

OUR APPROACH: We build practice around the decisions your people actually face, with feedback and assessment that reveal how they think and apply learning. You can see where they are ready and where development is still needed.

CUSTOM LEARNING DESIGN

"Our best people cannot keep explaining everything."

Essential know-how lives with a few experienced people. Onboarding depends on who has time, and the same experts become the bottleneck whenever someone needs guidance.

OUR APPROACH: We draw out what your experts know, organize it into a clear learning path, and build the scenarios, resources, and job support others need. Essential knowledge becomes easier to teach, use, and maintain.

LEARNING STRATEGY & ALIGNMENT

"We have added training. We need a clearer direction."

Courses, documents, and tools have accumulated. It is hard to see what matters most, what is missing, or whether the investment is developing the capability you need.

OUR APPROACH: We map what you have against the capability your people need. Then we prioritize the gaps, connect the learning, and give you a clear plan for what to build, revise, or consolidate.

AI-SUPPORTED LEARNING | KEEP PEOPLE DEVELOPING

We design AI-supported learning that keeps people questioning, reasoning, practicing, and reflecting. Every choice starts with the human capacity to develop and the capability it needs to support.

Start with the problem your people keep encountering.

tmstafford@ruinstitute.com | www.ruinstitute.com